



REOS Definitions

REOS Status	This is a system generated status that identifies the type of claim that the customer has and if the customer is actively certifying for UI benefits. The system determines the customer to be active if they have certified within the last two certification weeks.
OSOS Status	This field serves as an indicator of how the record was entered into OSOS and/or level of record completion. A customer's record must be saved with the OSOS Status set to Active before Intensive or Training services can be provided to the customer. An incomplete record without all required fields completed can be saved with a status of Pending for up to 210 days before it is updated and saved as Active, after which time it will be deleted from OSOS.
OSOS Job Seeker Status	This field is used to indicate if the customer is actively looking for work. If the customer is collecting UI and is subject to the work search requirement, the Job Seeker Status must be set to Active.
Migrate Date	Date the customers claim migrates. In order for a claim to migrate, there must be monetary entitlement, customer has certified for the waiting week and there must be no pending issues on the claim.
Profile Score	A federal mandate that requires all states to implement a Worker Profiling and Reemployment Service (WPRS) system to identify which Unemployment Insurance (UI) beneficiaries are most likely to exhaust their basic UI entitlement. Using a statistical model the profiling scores are based on the following four claimant characteristics: 1. Job tenure (number of years with last employer); 2. Geographic location (determined by zip code of residence at time of new claim); 3. Duration of prior UI claim (number of effective days on most recent previous claim within the past 3 years); 4. Industry (3-digit NAICS industry code of the last employer). The lower the score the least likely a customer will exhaust their basic UI benefits (first 26 weeks).
Profiled Date	Date the system profiled the customer likely to exhaust UI Benefits
Rapid Response	Rapid Response is a service offered to businesses and workers affected by cutbacks and plant closings. We conduct sessions where employees can learn about unemployment benefits, job search aid and training opportunities.
Rapid Response Date	Date that the rapid response service was provided
TCC Telephone Claims Center	The Telephone Claims Center processes unemployment insurance claims. There are two TCC's; one in Troy and one in Endicott. This number indicates which TCC handles their claim.



LWIA	Local Workforce Investment Area displayed on the general information tab of the OSOS Customer Detail Record.
REOS Create Date	This is the date the customer was initially “downloaded” into the REOS system as a new UI customer that should be scheduled/contacted.
Eff. Claim Date	The Monday of the week in which a customer files for Unemployment Insurance.
BYE Benefit year ending date	The date an unemployment insurance claim ends.
Last Cert. Date	Latest week ending date that claimant claimed/certified for benefits.
Eff. Days Used	A claimant is eligible for up to 4 effective days in each week in which he/she claim benefits. This number is the total number of days that the claimant has received benefits.
Reopened Date	Date claimant resumed claiming benefits on an existing claim after a break in certification that was not related to employment.
Add'l Claim Date	Date claimant resumed claiming benefits on an existing claim after subsequent employment.
UI Rate	Unemployment Insurance Weekly Benefit Rate. This is the weekly amount of unemployment insurance claimant will receive.
OSR	Out of State Resident
Work Search Req	If the customer is receiving Unemployment Insurance (UI) the status of seeking a job is required. This field indicates if they are required to search for work, or if they are in a program that waives that requirement.
Shared Work	Indicates the customer is part of the Shared Work program. Shared Work is a program that allows customers to collect partial unemployment benefits if their hours and wages have been reduced by 20% to 60%, AND their employer has been approved by the DOL to participate in the program. Under the Shared Work Program, the weekly amount of unemployment benefits received is related to the percentage the customer’s hours and wages have been reduced.
SEAP Self Employment Assistance Program	Approved for the Self-Employment Assistance Program. SEAP gives people who qualify the chance to start their own businesses, while they collect unemployment insurance (UI) benefits.
599	Approved for 599. Section 599 is a provision in the Unemployment Insurance Law that makes it possible for unemployment recipients to receive benefits while attending a training course or program.
599 End Date	Date training/school is completed.



Union/Permanently Deferred (PD)	Claimants that are member of a union, in good standing, and can only seek and accept employment through this union or will otherwise jeopardize his/her membership.
Union ID #	Identification Number found on Union Card.
TLO Temporary Layoff	Individuals on temporary layoff who have a reasonable expectation of recall.
RTW Date Return To Work Date	This is the intended date that the customer will return to work for their previous employer.
Seasonal	Individuals that work in a seasonal occupation and have at least a 2 year history of returning to the same employer.
Seasonal RTW Date	This is the intended date that the customer will return to their seasonal occupation.
In TAA Training Trade Adjustment Assistance	This indicates the customer is in an approved training program through the Trade Adjustment Assistance (TAA) program.
TAA Petition #	The Trade Act petition number associated with their last employer.
In Hearing	This indicates that the customer has requested a UI hearing that is currently in process.
REA Status	This indicates if the customer is a participant in the Reemployment Services and Eligibility Assessment (RESEA) program. The profile score must be between 1 and 69. REA A = Multiple REAs REA B = Single REA (Study sites only) REA C = Partial REA (Study sites only) CONTROL = Control group participant NS = Not selected NA = Not applicable; customer's profile score is 0 or 70+ or customer is exempt from participating in REA.



REOS Statuses

<i>Group</i>	<i>Status</i>	<i>Description</i>
ACTIVE – REGULAR		
	Active Continued	Customer is Active and is continuously certifying for benefits (ie regular claim). They have certified for benefits within the past two weeks.
	Active Reopened	Customer is Active and is certifying for a Reopened Claim. A reopened claim is the first claim filed after a break in claim series during a benefit year caused by anything but intervening employment.
	Active Additional	Customer is Active and is certifying for an Additional Claim. An additional claim is a notice of new unemployment filed within a benefit year. This frequently happens when there has been a break in filing because of intervening employment.
	Active Transitional	Customer is Active and is certifying for a Transitional Claim. A transitional claim occurs when after 26 weeks, the customer still has benefits remaining.
ACTIVE – EXTENDED		
	Active 599.2 Benefits	Customer is eligible for an additional 26 weeks of benefits while they are attending training. *Not currently in use.
	Active TEUC	Customer is Active and is receiving extended benefits.
	Training Exempt	Customer is enrolled in an approved UI training program that makes them work search exempt such as TRA, 599 or 599.2 training.
INACTIVE – REGULAR		
	Inactive – Regular	Customer has not certified for benefits for the last 2 weeks.
	Expired – Regular	Customer's BYE (benefit year end) date has passed.
	Exhausted - Regular	Customer has received their maximum UI benefit. They have collected all 26 weeks.
INACTIVE EXTENDED		
	Terminated – TEUC	Customer is awarded extended benefits but has failed to certify for the last 2 weeks.
	Terminated – 599.2	Customer is eligible for an additional 26 weeks of benefits while they are attending training, but has failed to certify for the last 2 weeks. *Not currently in use.
	Exhausted – TEUC	Customer has received their maximum extended benefit amount.
ALL CUSTOMERS		Includes all REOS customers regardless of their REOS status.