

Getting Ready for Change...

**What Will
WIOA Mean for the
Day-to-Day Operations of
Your One-Stop Center?**

Questions!

Questions and Comments:

1. State Merit Employees

Did not mean to imply State Merit Employees are going away or are not important. We need everyone we have---and more.

2. “Which version of WIOA should be used, the preliminary 800+ pages or the 276 signed version?”

The final, signed version (BTW: I have 298 pages)

3. Cite for One-Stop Operator Competitive Procurement

Referenced/Quoted on Page 27 of These Materials
Title I, Subtitle B, Chapter 1, Section 121 (d)(2)(A)
(Pages 60 and 61 of Act)

4. “What is the difference between the one-stop operator, the one-stop center and the one-stop system.

Law is inconsistent in use of terms.

I think: The System includes all partner programs that must be accessible through at least one physical Center. The One-Stop Operator/s can be a System Operator and/or a Center Operator.

5. “Is there a definition of a "1-Stop Operator"? What exactly are the job duties?”

No specific list of One-Stop Operator responsibilities. Usually, has day-to-day management of and accountability for the Center.

Remember: The One-Stop Operator implements the MOU as signed by the partners. (Can also be Title I Adult/DW Contractor.)

6. “How often will Boards have to procure a One-stop operator through a competitive process?”

Law doesn't say.

Says MOUs must be developed at least every 3 years.

7. “Can a Local Board be a One-Stop Operator?”

Title I, Subtitle A, Chapter 1, Section 107 (g)(2)---Page 42 of Act

“CAREER SERVICES; DESIGNATION OR CERTIFICATION AS ONE-STOP OPERATORS.—

A local board may provide career services described in section 134(c)(2) through a one-stop delivery system or be designated or certified as a one-stop operator only with the agreement of the chief elected official in the local area and the Governor.”

8. “Who can be competitively selected as a One-Stop Operator?”

Can be a Consortium of 3 Partners---OR can be institution of higher education, Wagner Peyser, a for-profit, government agency, of other (such as Chamber)

9. “What if Operator doesn’t provide career services?”

Title I, Subtitle A, Chapter 2, Section 107 (Page 39 of Act)

“(D) IDENTIFICATION OF ELIGIBLE PROVIDERS OF CAREER SERVICES.—If the one-stop operator does not provide career services described in section 134(c)(2) in a local area, the local board shall identify eligible providers of those career services in the local area by awarding contracts.”

10. Certification: “In areas with multiple one-stop centers will each one-stop have to be certified or only a comprehensive center?”

Law doesn't use word the WIA term, “Comprehensive Center”;
Says “At Least One Physical Center”

Depends: Will You Certify System and/or Center/s? *Not sure.*

Remember: You can't receive state infrastructure funds for a Center that is not certified

11. “With the One Stop System can we have multiple offices that don't include the partners if we have one that does?”

You can have affiliate sites. The only partners who must be co-located in at least one physical site are Title I Adult/DW and Wagner-Peyser. No “stand-alone” employment service offices.

**12. “We still are unclear on co-enrollments.
Could use clarification on who and what programs.”**

Who and when is not defined in law.

Can be defined in State, Local Plans, and/or MOU.

Some states currently co-enroll almost all adults in WIA Adult and Wagner-Peyser.

Trade Act customers are usually co-enrolled with WIA Dislocated Worker.

Think that WIOA assumes those participating in Title II programs that are “Career Services” or “Training Services” will be co-enrolled in WIA Adult.

13. “How is this career path idea going to work? Will we be keeping customers on our case loads much longer to watch them along the career path?”

I think there is an assumption of longer customer engagement. However, you will have to have real and meaningful services to engage. Maybe, people will exit at the first “stepping stone” and, then, come back and participate for the second “stepping stone”.

14. Do you expect that the July 1, 2015 budget allocations to local areas will reflect the 75% out of school and 25% in-school allocations which may result in immediate changes to some programming.

My guess: Yes! This is a big USDOL priority. Would plan and operate under that assumption. The longer you delay, the more difficult the transition may be. (BTW: Same with 20% funds spent on work-based learning.)

15. Common System Identifier: “Ohio has rebranded all one-stops and systems as OhioMeansJobs centers and systems - how will WIOA be impacted in Ohio then?”

Law: *“In addition to using any State or locally developed identification...a common one-stop system identifier.”*

So, co-branding:

“OhioMeansJobs...A Proud Member of the XXXXXX Network”

16. “How will skill deficiencies (i.e. literacy, numeracy, skills) need to be identified and documented? Will we need to use tools (e.g. TABE , ProveIt!) with all customers, when?”

Will need to await regs for “if” and “what”.

A few states currently use short computer-based “quick guides” for all new Center Customers.

17. Eligible Training Providers:

Reference Section 122 (Starting on Page 68 of Act)

“Will special programs for special populations be required to be on the ETPL, even under the contracts for training provision?” I think yes. (Under Definitions: “Pay for Performance Contracts”)

“What authority will be given to state DOL offices to collect full participant information to verify outcomes and provide report cards on programs?” Don’t know; await regulations.

Will there be a waiver for ETPL subsequent eligibility?

I think not...unless lots of pushback and found totally infeasible.

Under Act, “eligibility of providers” in one of few provisions that cannot be waived {Section 189(h)}.

Aligns with President’s initiative for scorecards on colleges.

18. Digital and Technological Service Access:

- Did not say would be “unacceptable”. Said focus on “bricks”.
- Will need to know how to count and when to count these “not in the Center” customers.
- I think “core, self-service” has been moving off-site and online and that’s the reason the law assumes more staff-assisted, “career services” in the centers
- One participant said, “I think that the emphasis on serving those with barriers is why bricks and mortar is emphasized- they need one-on-one help not internet-based services.”

I think s/he’s right